



# Town of Burnsville Police Department

## Temporary changes to Police response amid COVID-19

March 30, 2020

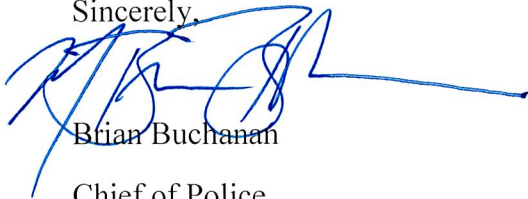
The Burnsville Police Department is enacting temporary measures to ensure the safety of the public and the officers who work for the Department. The protection of our community is of the utmost importance and to that effect, we are taking steps to help limit exposure to those we serve as well as the officers in service.

**Effective immediately**, the following modifications to police operations will be instituted to provide more proactive measures to help slow the spread of coronavirus (COVID-19), when possible.

- 1. For Non-Emergency calls for assistance that do not require an immediate police response, an officer will call you to complete a report, if necessary, after gathering the required information.**
- 2. If the Non-emergency call does require a police response, you may be asked to step outside. If you are unable to do so for any reason, the officer will handle accordingly.**
- 3. Officers will not respond to medical calls unless requested by fire personnel/EMS on scene.**
- 4. Citizens wishing to receive a copy of a report are asked to call (828) 682-4683 to have a report emailed or faxed.**

These modifications are taken out of an abundance of caution to ensure that we are taking the appropriate steps to reduce unnecessary risks of exposure to COVID-19 for the members of our community and the officers of the Burnsville Police Department.

Sincerely,



Brian Buchanan  
Chief of Police